

## **HMSA Federal Plan 87 for Federal Members**

### **Sign up for the CVS Caremark Mail Service Pharmacy**

Getting your medications is easy when they're delivered right to your door. As an HMSA Federal Plan 87 member, you can get a 90-day supply of your long-term, tier one, generic medications at \$0 copayment when you get them from the mail service pharmacy.

Enrolling in the CVS Caremark® Mail Service Pharmacy is simple – sign up over the phone, by mail, or online.

<b>Enroll by phone</b>	<b>Call CVS Caremark 24 hours a day, seven days a week:</b> Call 1 (855) 298-2491 and say "member." To talk with a representative, say "representative" or press zero.
<b>Enroll by mail</b>	<b>Log on to My Account on <a href="https://hmsa.com">hmsa.com</a> to print the form:</b> <ol style="list-style-type: none"><li>1. From the Drugs drop-down menu, click Order Drugs Online.</li><li>2. Click Plan &amp; Benefits.</li><li>3. Click Print Plan Forms link.</li><li>4. Click Mail Service Order Form (English or Spanish options).</li><li>5. Complete the form and mail it with your prescription to: <b>CVS Caremark Mail Service Pharmacy</b> <b>P.O. Box 30980</b> <b>Honolulu, HI 96820</b></li></ol>
<b>Enroll online</b>	<b>Log on to My Account at <a href="https://hmsa.com">hmsa.com</a>:</b> <ol style="list-style-type: none"><li>1. From the Drugs drop-down menu, click Order Drugs Online.</li><li>2. Click Prescriptions.</li><li>3. Click Start Rx Delivery by Mail.</li><li>4. Enter drug name and click Search.</li><li>5. Select Form &amp; Strength and click View Pricing.</li><li>6. Review results and click Request New Prescription.</li><li>7. Click Checkout and follow the prompts to complete the order.</li></ol> <p>We'll contact the prescriber to authorize your prescription request. When the prescriber approves the prescription, it will be filled and the medication will be mailed to you. If there's a concern about your request, we'll contact you.</p>

#### **Here's some helpful information:**

- ✓ Prescriptions are typically mailed the same day orders are received and are delivered in one or two business days.
- ✓ For urgent, short-term prescriptions (e.g., antibiotics), ask your provider to call your local retail pharmacy.
- ✓ To help prevent delays, include the following information with your prescription: Your full name, date of birth, phone number, and address.
- ✓ Specialty medications are excluded. Please call 1 (855) 298-2491 for details.
- ✓ Large font and talking labels are available if you have vision issues. For information, call CVS Caremark Customer Care at 1 (855) 298-2491 and say "member." To talk with a representative, say "representative" or press zero.

CVS Caremark is an independent company providing pharmacy benefit management services on behalf of HMSA.